

MASTERS OF ALCHEMY

Terms and Conditions Masters of Alchemy

Please read the Terms and Conditions below. By purchasing tickets you indicate that you have read, understood and accepted these conditions.

1. Terms of Sale

1.1 Masters of Alchemy (MoA) reserves the right to add, withdraw, reschedule or substitute entertainment titles and to vary the advertised prices, seating arrangements or audience capacity without notice.

2. Entry Conditions

2.1 This is a strictly 18+ event. Proof of age identification must be presented if requested before entry is granted. Persons without proof of age identification will not be allowed to enter and will not be subject to a refund. Cancellation is at the discretion of Masters of Alchemy and can be made prior to or during an event.

2.2 MoA reserves the right to refuse entry to the venue. Seating is non-reserved and at the discretion of Masters of Alchemy staff and management.

2.3 Upon purchasing a ticket to MoA the purchaser agrees to be bound by the rules and regulations of the Liquor License that applies to the event site.

2.4 MoA reserves the right to eject any person who is intoxicated and/or causing a disturbance to other patrons. Such person/s will not be entitled to a refund or exchange of tickets. MoA does not guarantee entry to person/s who have been booked for a specific session, including complimentary tickets.

2.5 Masters of Alchemy shall not be held liable for any loss, injury or damages sustained entering or at the event.

2.6 By entering the event site you agree to being filmed or photographed which may be used for marketing or promotional purposes.

3. Refund policy

3.1 Tickets are sold on a strictly no refund basis. It is your responsibility to carefully review the event and date selection details prior to purchasing a ticket. A change in circumstance does not entitle a ticket holder to return or exchange of a ticket.

3.2 There are no refunds for the following: dissatisfaction with the length of the event, venue location, movie choice, technical quality, experience design and expectation of guests.

3.3 In the event of a cancelled event, you will be refunded the face value of the ticket.

3.4 In the event of a postponed event, you will be offered a refund or your ticket may be made valid to a re-scheduled event or a gift voucher for the remaining season.

3.5 Cancelled event tickets will be refunded within 60 days of when the event was due to take place.

3.6 Masters of Alchemy and our partner venues reserve the right to refuse admission and in such an event will not refund any admission fee paid.

4. Use of Personal Information

4.1 We collect your personal information when you subscribe to MoA or when you enter essential booking information for an event. We will only collect personal information from you by lawful and fair means.

4.2 Your information will be used by MoA to facilitate your experience and to promote future Master of Alchemy experiences to you via email and/or SMS. You do have the option to unsubscribe from MoA emails by selecting the 'Unsubscribe Button' which can be found at the bottom of all marketing related emails.

5. Prices

5.1 All prices are inclusive of GST and in Australian dollars.

6. Payment

6.1 We accept Mastercard and VISA. Your card will be charged by our ticketing partner, Iwannaticket (Fringe Innovations Pty Ltd) within 24 hours of purchasing your ticket.